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As The People Skills Coach, I use both positive and negative real life customer service stories to train Service Desk and Help Desk analysts, Customer Care teams, Customer Service Reps, and Contact Center agents.

The 25 Worst Customer Service Stories to Train the Best

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As part of a research project into customer service levels in the UK and the public's perception of customer complaints management, over 200 customer service professionals were asked to detail the funniest, most unusual, or seemingly outrageous customer complaints they have received in recent years.

The 20 funniest customer service stories | MyCustomer

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That said, even the greats of the customer service world will have a hard time topping this next story. In another outstanding example of taking care of customers, Bungie Studios, one of the most beloved game developers in the industry, raised the bar for their willingness to take care of their fans.

10 Unforgettable Customer Service Stories - Help Scout

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trustful confidence in Him who made and has redeemed and sanctified us.

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Our nation  s history is filled with stories of neighbors helping neighbors to solve local challenges. We get to hear many stories about Americans helping their fellow citizens, and we want to share their inspirational stories of service here.

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